THIRDHOME ADVENTURES

THIRDHOME ADVENTURES TERMS & CONDITIONS

DEPOSITS and HOLDS

Deposits

THIRDHOME Adventures and its preferred travel partners and/or ground operators require a deposit to be charged up-front upon confirming a participant on an Adventure. THIRDHOME Adventures requires a credit card guarantee at the time of booking in order to confirm your spot. Either our preferred travel partner operating the Adventure (or THIRDHOME) will charge your credit card for the stated deposit amount.

Each THIRDHOME Adventure will have a "Last-Call" deposit due date. Immediately following the "Last-Call" date, THIRDHOME will assess participation status and advise all travelers if an Adventure will be operating. If a THIRDHOME Adventure has not achieved the required number of participants or if the destination has incurred a need to restructure an Adventure, then THIRDHOME reserves the right to cancel the Adventure. If an Adventure does not reach full capacity then THIRDHOME will either restructure pricing based on the number of final participants or THIRDHOME will cancel the Adventure.

Courtesy Holds

THIRDHOME allows for complimentary spot holds on Adventures for 72-hours.

Extended Holds

Any extension beyond the complimentary 72-hours will require a $150 non-refundable Extended Hold Fee at the time of hold request. This fee is not applicable to the Adventure, and is an entirely separate fee.

FINAL PAYMENTS, NAME CHANGES and CANCELLATIONS

In the event that THIRDHOME cancels an Adventure and its departure date upon reviewing the "Last-Call" status of confirmed participants, a refund will be processed of the initial deposit paid (with the exception of any Extended Hold Fees that were previously incurred prior to our cancellation as advised above).

Participant Requested Cancellations
   a. Name changes are allowed after deposit up until final payment. After final payment, name changes are not permitted.
   b. Cancellations after a deposit has been paid –

i. If THIRDHOME is able to rebook your spot with another participant, a refund of the deposit amount paid (minus a $150 per person cancellation fee) will be processed.
ii. If THIRDHOME is unable to rebook your spot with another participant, the deposit is non-refundable.
c. After final payment has been made, THIRDHOME Adventures are fully non-refundable.

TRAVEL PROTECTION/INSURANCE and TRANSPORTATION

Travel Protection/Insurance
Travel protection/insurance is available through Allianz Global Care with THIRDHOME Travel & Concierge. Policies can be obtained that provide coverage in the event of an unforeseen emergency that may force you to cancel or leave an Adventure in-route. We strongly suggest that you purchase travel insurance to cover 100% of your vacation cost as there are no exceptions to the cancellation policy above. THIRDHOME is not responsible for any costs associated with flights and/or unforeseen travel delays that result on the carrier's part, weather related, or for any personal participant reason.

Transportation
Participants are advised NOT to book airline flights/transportation, nor arrange visa-entry required paperwork, until instructed by THIRDHOME. THIRDHOME will advise all participants when travel arrangements can be made, which will occur following the "Last-Call" deposit due date.

Re-Seller of Travel Risk Assessment Terms
THIRDHOME Adventures is a re-seller of travel experiences and journeys operating in the United States; as such we reserve the right to restrict sales to participants/travelers that are citizens of high-risk countries; and/or promoting travel to destinations that are considered high-risk for US Citizens. This decision is based on many political factors including current US State Government Travel Department mandates on foreign country statuses, visa requirements and citizenship/nationality affecting where one might be traveling to. THIRDHOME Adventures reserves the right to restrict citizens that may be traveling from the updated watch list of high-risk countries where fraud occurs. For up to date information click here.